

Your Ref.

Our Ref. BC/CP

Subject : FSD K291 + K292 + K429

From : Christophe PUISAIS

TRANSNET

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NEW-ZEALAND

Viriat / France, 12 October 2023

For the attention Mr Jason WOODCOCK, General Manager Utilities

Dear Sir,

TRANSNET and **MICHAUD** have been working in close cooperation for years on the New Zealand market and we thank you for your assistance. Part of this success is the overhead Fuse Units range, supplying to New Zealand thousands of pieces yearly (P/N **K291** ; **K292** ; **K429**).

Further to correspondences and phone conversations in September/October 2023, as required we hereby officially inform you some batches supplied to you year 2022 may face issue. Indeed, we had a couple of Fuse Units P/N **K291** sent back from Australia with a conductive shear head.

Investigation has been run. According to traceability engraved on the Fuse Unit **K291**, we could trace products, its components up to raw materials. The whole current stock has been checked and is fine. However, we can confirm the following items, with potential shear head issue due to pollution at time of injection, have been sent to **TRANSNET**. As a precautionary principle, we would recommend that these products shall be taken aside on quarantine until matter is solved :

P/N	Product	Traceability	Shipping period of time	Quantity made	Sent to New Zealand
K291	FSD Single Pole 22x58 / 100A	214113	February 2022	1 440	Some
		214306		2 160	Some
		214402		1 440	100%
		214902	March + April 2022	2 160	100%
K292	FSD Single Pole NH00 / 160A	220416	February + March 2022	2 880	100%
K429	Gang FSD Three Pole NH00 / 160A	214911	March + November 2022	144	100%

Be confident that the whole **MICHAUD Team** is 100% involved to solve issue the best way. Notice we are looking forward to getting around 2 000 units from the field. These Fuse Units have not been used and shall be checked at **MICHAUD**, confirming batch and compliance. On your side, please confirm :

- List of all customers involved in New-Zealand with their stock statement.
- Utilities potential traceability to link Fuse Unit batch, delivery and installation location.

Looking forward to reading you and thanking you for your cooperation, please do contact us for any further information you may require, assuring you of our best service all time.

Yours faithfully,

C PUISAIS
Export Manager

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