

QUALITY ALERT!

Maximo ref n/a
08 September 2025



Standard Drawing updates now in Controlled Documents email

ISSUE IDENTIFIED:

Standard drawings in use by Service Providers have been identified as out of date during recent Quality Assurance field audits.

CONTRIBUTING FACTORS:

Transpower has a focus on the importance of following procedures/ specifications/ standard drawings and yet does not communicate when standard drawings are updated.

Service Providers, especially if they are underway with a work programme spanning several years based on the original drawing used for planning, receive no indication that a standard drawing has been updated.

Service Providers must continually prospectively check RedEye for updates to drawings which is not always practical.

Service Providers and Transpower employees may be unaware that standard drawings are also accessible via the Service Provider Portal [Guidelines and resources | Transpower](#) – see image.

Contractors and consultants

→ Guidelines and resources

Lines Standard Drawings

Site Specific Hazard Assessment

Substation Standard Drawings

ACTIONS TO PREVENT REOCCURENCE:

A Service Provider used their response to an audit finding to ask Transpower to consider if notifications could be sent when standard drawings are updated.

The simplest and most effective approach identified was to leverage an existing process—by including updated standard drawings in the email notifications for controlled document updates. This will commence Friday 19th September 2025.

If a service provider is struggling to meet expectations or fulfil their responsibilities, always ask: *‘What can Transpower do to support a better outcome?’*

The Quality and Compliance team are actively encouraging Service Providers to provide feedback on what is not working well for them – Service Providers – take them up on their offer to help.

HOW TO SUBSCRIBE TO AND ACCESS THE CONTROLLED DOCUMENT AND STANDARD DRAWINGS:

To be added to the distribution list, email the Controlled Document team - Controlled_Docs@transpower.co.nz Ensure that you are logged into the [Transpower website](#) before accessing the links sent in the email

LEARNINGS FROM THIS

Service Providers – reach out when you think Transpower can work better for you – we do listen
Transpower – our Service Providers are a great resource when looking for smarter ways to work



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