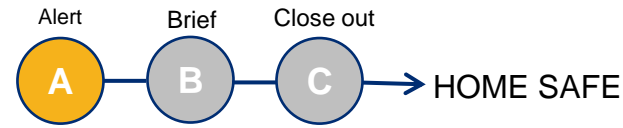


# SHE ALERT

## Contractor RIDDOR



Date of incident	10/09/2024		Directorate	Operations SHEPD	
Region	Operational Support, SHEPD	Location	Keith	Classification	Contractor RIDDOR
What happened ?					
<p>Our contract partner was working on a third party's site, installing palisade fencing around a secondary substation. At the time of the incident, the IP had been taking pictures of the post excavation(s) when they tripped on the spoil and hurt their wrist.</p> <p>Although the IP initially felt pain at the time of the fall, they didn't think they were injured. This was not reported into SSEN-D's 30 Minute Reporting Line.</p> <p>The IP applied a support and continued working as normal until medical attention was sought 3 days from the event. IP was advised that they had fractured their wrist.</p> <p><b>As the incident is investigated, we would remind our employees and contract partners that <u>all SHE Incidents</u> experienced when working on behalf of SSEN-D shall be reported to the 30 Minute Reporting Line without delay.</b></p>					

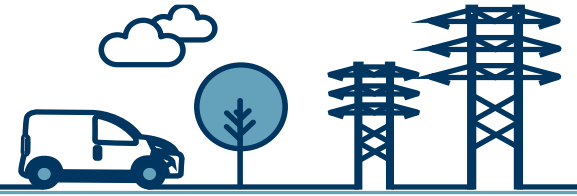
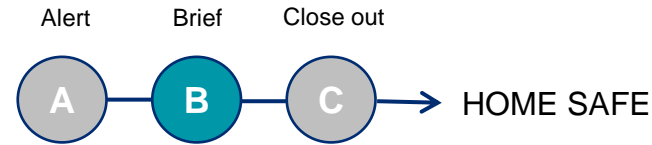


Site after works:



# SHE BRIEF

## Contractor RIDDOR



### Key initial learnings to be shared more widely

#### What happened

Our contract partner was working on a third party's site, installing palisade fencing around a secondary substation. At the time of the incident, the IP had been taking pictures of the post excavation(s) when they tripped on the spoil and hurt their wrist. A few days later, IP was diagnosed with a broken wrist.

#### What we found

- Spoil identified in the Stage 1 risk assessment as a hazard but not included in the POWRA and suitable controls not put in place to manage the risk effectively.
- This was a routine task, carried out on numerous occasions by the individual without event. A lapse in concentration (whilst focusing on the task in hand) has prevented the IP from recognising the trip hazard at the time.
- Contract partner failed to report via the 30-minute line that their employee fell whilst working for SSEN-D. An opportunity was potentially missed to prevent the injury being exasperated.

#### What we did

- Contract partner has been reminded of the importance of immediate reporting.
- Contract partner has undertaken a tool-box talk and coaching conversation with their team.
- Third party site have confirmed that all persons requiring access via their premise will undertake site induction which includes additional reminder on reporting incidents in a timely manner.

**For information – This Alert closes out at the B Brief.**



30 Min  
Reporting

*All Safety, Health and Environment (SHE)  
and Security incidents must be reported  
within 30 minutes. Call:*

**0800 107 3207 (option 2)**

