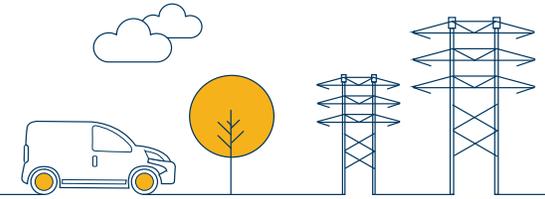
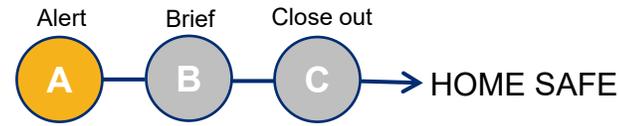


# SHE ALERT

## Ladder Fall



Date of Incident	12 <sup>th</sup> November 2025		Directorate	Networks – SHEPD	
Region	Asset Management	Location	Inverness Depot	Classification	MTI

What happened ?

Our colleague was in the process of retrieving some files from an archive store when the incident occurred. A step ladder was being used to access files located on the top of the storage shelves.

They managed to retrieve a box from the top shelf and had placed the box on the ladder platform prior to descending to floor level. Upon stepping down, they thought their foot was on the bottom step – when they were actually on the second bottom step.

This has caused them to lose balance and fall backward onto the floor of the storeroom. As a result of the fall, they banged their head on the floor and hurt their leg and elbow. As a precaution they attended the local A&E where they were assessed and given prescription strength pain relief (Medical Treatment).

As we investigate further, please remember the following points;

- Ensure that items are stored safely and correctly.
- Remain focused at all times when ascending and descending ladders.
- Use your safety licence if you have any safety concerns.
- Refer to our ladders and steps risk card for further guidance.

