

Maximo ref n/a
18th August 2026

Substation QR code poster access

ISSUE IDENTIFIED:

- Ongoing issues for people trying to access the QR code poster or documents using the QR code

CONTRIBUTING FACTORS:

Original Quality Alert (Dec 2024) – included on next page

- Link for QR code document goes to an internal Transpower document, not an externally available one
- Unclear what is required to access Transpower's website

ACTIONS TO PREVENT REOCCURENCE:

- Reissue of the alert with a fully accessible link and controlled document number
- Explanation of how to gain access to the Transpower website

CLARIFICATION ON PREVIOUS ALERT:

Accessing Transpower's website

- You need a @transpower.co.nz email address
 - **how?** Click here and register <https://www.transpower.co.nz/user/register> - if your organisation isn't listed select 'other'
 - **who?** Who is your TP contact? Most likely your TP SDM, otherwise ask around/get in touch!
- log in to <https://www.transpower.co.nz/>

Substation QR Codes

Substations – document available in all substations - scan the relevant QR code on the QR code poster

Controlled document - TP.AG 10.23 - on website, follow this filepath:

MY TRANSPower / **Contractors and Consultants** / **Controlled Documents** / **Administration & General**

You can use the QR codes or the links to access on the digital copies of the documents

TO ACCESS THE WEBSITE, EITHER SCAN THE QR CODE WITH YOUR MOBILE DEVICE OR CLICK THE HYPERLINK TITLE IF YOU'RE OFFICE-BASED.					
Asset Reports (Incl Test Reports) 	Contractors and Consultants (Home Page) 	Controlled Documents 	Diagrams (Incl SLDs) 	Equipment Manuals 	General Forms 
Guidelines & Resources 	Hazardous Materials And Substances 	Health & Safety Management System 	Operational Procedures 	RedEye Drawings Management 	Recollect Photos & Multimedia 

LEARNINGS FROM THIS

- Ensure links shared are fully accessible to those external to Transpower
- Ensure future instructions are clear and don't make assumptions



For more information,
please contact:

Quality Alert ref. 2026-004

Name: Emma Ross
Designation: Quality Specialist
Phone: 04 590 6387
Mobile: 022 584 7913
Email: emma.ross@transpower.co.nz



Maximo ref n/a
18th August 2026

Original Quality Alert - Enhancing Efficiency with QR Code Integration at Transpower Substations (2024-010)

WHATS THIS?

We are pleased to be launching QR codes at all Transpower substations to simplify how teams access critical documents and drawings. These initiatives are driven by the need to reduce time-consuming processes, eliminate outdated physical paper copies, and provide instant, mobile-friendly access to the latest document and drawing versions.

Substation QR Code Poster

- Ensure paper versions of Operating Service Specifications are removed from site within the next two Bi-Monthly Substation Inspections. This step is essential to prevent outdated versions from remaining in circulation.
- SMP's [02.41.007](#) and [02.41.008](#) are being updated to remove the need to maintain Operating Service Specifications on-site.

Red Eye & Recollect QR Code Posters

- 'Site-specific' Posters are being released for mobile access to drawings and photos at substations.

KEY BENEFITS:

Substation QR Codes

- Simplified access to critical documents via QR codes, reducing the need for maintaining the latest versions of physical copies of Service Specifications on-site.
- A standardised [QR code poster](#) will be used on-site at all locations, ensuring they are easily visible and accessible for scanning by mobile devices.
- Posters include a direct link to the '[My Transpower](#)' website for user registration and document access.

Red Eye & Recollect QR Code Posters

- Provides alternative digital mobile access to drawings/photos to complement already available drawing folders on site.
- Easier access to full set of the site's As-Built drawings and photos where physical folders may yet to be updated or contain reduced sets.
- Reminds users about submitting drawing markups back to RedEye.

HOW TO ACCESS THE QR CODES:

Substation QR Codes

1. **Log in to Transpower's Website:** Open [Transpower.co.nz](https://transpower.co.nz) on your mobile device.
2. **Scan the QR Code:** Open your camera app or a QR code scanner, point it at the code, and scan.
3. **Access Equipment Manuals:** The scanned code will take you directly to the relevant webpage, such as the Equipment Manuals section.
4. **For Office Use:** Simply click the link provided above the QR code to access the same resources.

Equipment Manuals



Red Eye & Recollect QR Code Posters

1. When scanned with the RedEye mobile app or camera, users will be directed to the site's drawings/photos within RedEye and Recollect.
2. Also contains prompts about downloading RedEye mobile app and how to submit markups for drawing updates.
3. RedEye & Recollect QR code posters should be displayed in the immediate vicinity of the site drawing folders where they can be easily seen and accessed by users.

CONTACTS

Substation QR Codes

Name: Darrell (Olly) Olsson
Designation: Grid Delivery Business Analyst
DarrellShane.Olsson@transpower.co.nz

Red Eye & Recollect QR Codes

Name: Daniel Lowe
Designation: Drawings Operations Lead
Daniel.Lowe@transpower.co.nz



For more information,
please contact:

Quality Alert ref. 2026-004

Name: Emma Ross
Designation: Quality Specialist
Phone: 04 590 6387
Mobile: 022 584 7913
Email: emma.ross@transpower.co.nz