

EEA Safety Advice 03-2012 (Feb) (NZ)

13th February 2012

Dear Sir/Madam

Subject: Ringmaster Product Safety Notice Reference Number: PSA – 111201-318

This letter is intended as a notification to the Electrical Distribution Industry of a Product Safety Notice which Schneider Electric (NZ) Ltd has sent to the affected Industrial and Electrical Distribution Customers.

These customers have been informed of the quality issue and the recommended inspection process. Schneider Electric (NZ) Ltd believes there are nine Electrical Distribution Networks affected by this notice.

This quality notice only relates to Ringmaster RN2C, RN6C and RE2C models manufactured between Nov 2006 and Oct 2009. A UK Utility customer has experienced a fracture of a mechanism drive bolt due to hydrogen embrittlement. There have been no previous failures of this bolt and it has only occurred once in the UK.

In the interest of safety Schneider Electric (NZ) Ltd has informed the effected customers of the issue, the effected units and the serial numbers. We have also recommended an inspection procedure to help identify that the unit is safe to operate.

If you have any questions please feel free to contact us.

Yours Sincerely,

A handwritten signature in blue ink, appearing to read "Brad Whitaker", with a stylized, cursive script.

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