



Jointer Injured During Work to Replace a Service Cut Out at a Domestic Property

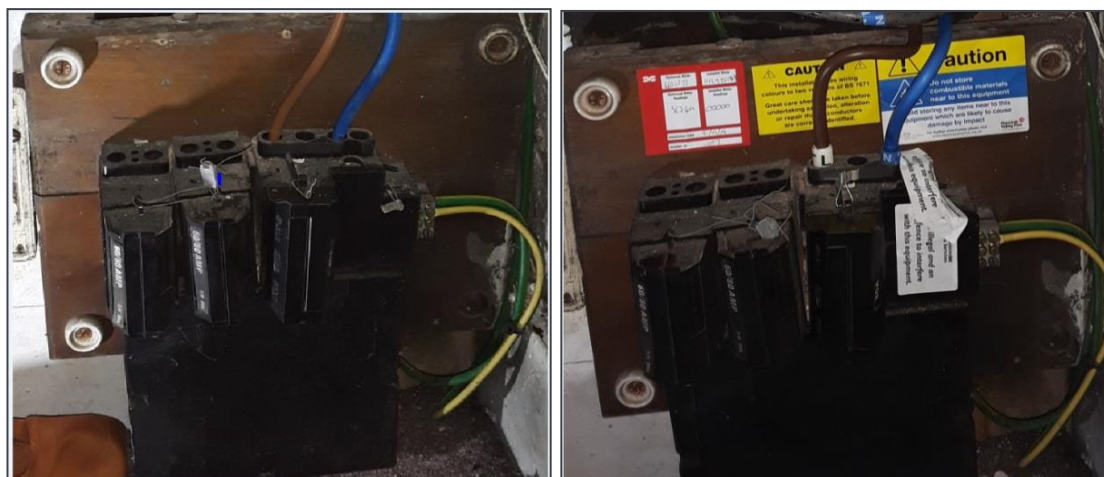
On Monday 2nd September 2019, an incident occurred in Upton Road Wirral during work being carried out to replace a live service cut out. A flashover occurred at the service position and the jointer suffered burn injuries to part of the left side of his face / ear and to the back of his head.

Earlier in the day a meter operative who had attended the property to replace the meter had contacted SPEN to report the service cut out had an exposed conductor (known as an A07 defect), which was found to be a cracked/broken neutral cover that had been left taped up by the meter operative as shown in the right hand photo below.

Through the quick action of staff on site, the jointer was taken to A&E and following a period in hospital was allowed home on Tuesday 10th September.

Support has been provided to staff and local managers involved with this incident. Contact and support has also been maintained with the injured jointer's family.

A Panel of Inquiry investigation is ongoing in to the incident.



Recommendations and Action Points

- All staff are reminded of the importance of our Health and Safety Essentials and all the relevant rules, procedures, risk assessment and use of PPE in all the activities we do.

