

Technical



Technical Development

Version 1.0

Recall of Fluke Two-Pole Voltage Testers

Introduction:

Fluke have identified a safety issue affecting certain Fluke T110, T130, and T150 Two-Pole Voltage Testers. The primary function of a Two-Pole Voltage Tester is to detect the presence or absence of voltage on an electrical installation

It has been determined that certain recalled testers may experience failure of the interconnecting cable. In addition the cable may fail in an intermittent fashion where it is possible for a recalled testers to pass a self-check on a known voltage source or continuity test and subsequently display a false negative during use.

Fluke is recalling all of these products and providing customers with equivalent replacement products

Product replacement

Stop using your Fluke Two-Pole Voltage Tester and return it to Fluke, at no cost, for replacement. Upon return of your tester to Fluke in accordance with the instructions below, you will be sent a brand new Fluke Two-Pole Voltage Tester of the same model number. All product returns and exchanges will be handled by Fluke at their Netherlands, Eindhoven service centre.

To obtain a replacement tester fill out the recall form which is available at the following link:

<https://forms.fluke.com/IG-GL-EPROD-2018-TPOLE-RECALL-EN-LP-1?scl=6363&redir=https://www.fluke.com/en-gb/fluke/tp-recall-thank-you>

Actions:

- Stop using your Fluke Two-Pole Voltage Tester
- Check the model, manufacturing date and serial number of your tester against those in Table 1.
- If your tester is in the range of those in Table 1 remove it from service.

Table 1.

Model Name	Manufacturing Dates	Starting Serial No.	Ending Serial No.
FLUKE-T110	up to Jul 2018	2157000 or 21570000	4352999 or 43529999
FLUKE-T110/VDE	up to Jul 2018		
FLUKE-T130	up to Jul 2018		
FLUKE-T130/VDE	up to Jul 2018		
FLUKE-T150	up to Jul 2018		
FLUKE-T150/H15	up to Jul 2018		
FLUKE-T150/VDE	up to Jul 2018		
FLUKE-T150VDE/H15	up to Jul 2018		

Product replacement

For a replacement tester, return your tester to Fluke in accordance with the instructions below. You will be sent a brand new Fluke Two-Pole Voltage Tester of the same model number at no cost. All product returns and exchanges will be handled by Fluke at their Netherlands, Eindhoven service centre. To obtain a replacement tester fill out the recall form which is available at the following link:

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Fluke will send you a pre-addressed, pre-paid shipping label for the return of each of your recalled testers. Upon receiving your recalled tester Fluke will send you the replacement product.

The Fluke T90 is NOT impacted by this recall. In addition, all T110, T130, and T150 T-Pole Testers shipped from Fluke after August 28th, 2018 and with serial numbers greater than those specified in the last column above are NOT impacted by this recall.

Managers & Supervisors:

- Ensure all staff who use two pole voltage testers receive a copy of this restriction.
- Ensure that all Fluke Two Pole Voltage Testers are checked to determine if they are affected by this recall.
- If your staff have Fluke Two Pole Voltage Testers which are affected by this recall, ensure they are removed from service.

For further information please contact:

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