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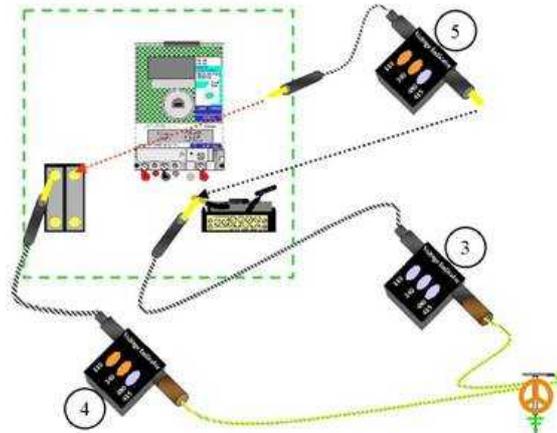


DATE:	08/06/2005	esaa NUMBER:	04/2005
DATE OF INCIDENT:	10/05/2005	ALINTA NUMBER:	2005 - 004

Brief description of low voltage incident:

A reverse polarity occurred on the distribution network which resulted in a customer receiving a minor electric shock from an outside water tap. The customer reported the electric shock and a Licensed Electrical Inspector was called to the premise to investigate. The customer advised that a work crew were working on the pole outside his premise the previous day.

The Inspector and faults crew investigated and found a reverse polarity had occurred after a low voltage crossarm was replaced during a planned outage for routine maintenance works.



Extent of injury/damage:

The customer received a minor shock, however the potential and nature of the incident is severe.

Local action taken:

- The fault was rectified and an investigation commenced immediately. The crew were removed from the network pending the outcome of the investigation.
- In view of the seriousness of this incident, Alinta will undertake a program of compliance audits. Failure to comply with these requirements will result in the removal from the network of employees/contractors.
- The OCEI (Regulators) were advised.

Additional comments:

All lineworkers to be briefed on the incident and reminded to ensure that all steps are followed when connecting services.

Employees should also be reminded of their obligations under Occupational Health & Safety legislation to take reasonable care for the safety of themselves and anyone else who may be affected by their actions or omissions in the workplace – this includes fellow workers and members of the public.

FURTHER INFORMATION - CONTACT: FIELD PRACTICES & COMPLIANCE MANAGER ADAM BEEL (03) 9265 7773.