

## We're here to help

Our relationship with landowners is important to us. We understand new or existing landowners do not always know what electrical network is on their land and why access is required. We value the opportunity to discuss and understand your requirements and minimise the impact of our works. If we believe our access on your land requires discussion, or a Land Access Agreement, an Orion staff member may contact you directly.

If you would like to discuss our access requirements onto your land, or learn more about Land Access Agreements, please contact us:

- email [landaccess@oriongroup.co.nz](mailto:landaccess@oriongroup.co.nz)
- phone **0800 363 9898**
- visit [oriongroup.co.nz](http://oriongroup.co.nz)



# Land and access information

## For Orion to efficiently and safely manage our electricity network, we need to understand the access requirements of landowners who have network on their property.

Orion's electricity network is on or over private and public land and our relationship with landowners is key to managing our network and keeping the power on for our community. We require access to undertake inspections, works, maintenance and 24/7 access for emergency works.

Our access rights to undertake our electrical works on your property are covered by the Electricity Act 1992 and/or Easement Instruments registered against the land title. However, we appreciate that landowners and occupiers may have access requirements that we should be aware of.

Orion works alongside landowners to keep staff and contractors safe by discussing access requirements, hazards and key landowner or occupier contacts. This pamphlet outlines the landowner access information Orion requires and what we will do with it:

### Land access information

#### Owner and occupier's contact details

Orion collects the landowner and/or occupier's phone and email contact details so our staff and contractors can make contact to notify and discuss our access and work requirements. We also require after hours/emergency contact details.

#### Permission to use drones and/or helicopters

Drones and helicopters are used to inspect and patrol our network during faults. Drones are cost and time effective, safer than vehicles in remote or unstable terrain and have no impact on soil and little disturbance to stock. Where suitable to fly we seek landowner permission, and our pilots comply with all civil aviation requirements.

#### Land use and access requirements

Understanding and collecting information on the land use and your access requirements is important for us to plan and undertake our works.

- Cropping paddocks/harvest periods
- Lambing/calving season/milking times
- Security restrictions (locked or electric gates) or safety protocol
- Narrow tracks or culverts/bridges
- Biosecurity restrictions
- Sign in requirements
- Escort to accompany required
- Prior notification for inspections

#### Non-electrical hazards

We need to know if there are non-electrical hazards near the network, or access to the network that would impact the safety of our staff while undertaking their work. We understand things change, but non-electrical hazards can include:

- Hazardous goods/chemical storage areas
- Heavy traffic/forklift
- Air strips
- Dangerous stock
- Forestry operations

### How we use land access information

Land access protocol and contact information collected is saved within Land Access Agreements and within our internal contacts database. This information is used by Orion staff and contractors engaged to undertake work on our behalf and allows us to readily communicate with you to discuss our access needs and work requirements. This is important for the safety of our staff and contractors to meet our responsibilities as a Person Conducting a Business Undertaking.

Land Access Information collected by Orion staff and contractors is managed and used in accordance with the Privacy Act 2020 and Orion's full privacy statement can be found at: <https://www.oriongroup.co.nz/privacy-statement/>