

Safety Alert – SA266

Failure to Carry Out Testing According to Work Instructions

This Alert is applicable to:

Fibre		Distribution	✓	Transmission		Wider Business	
-------	--	--------------	---	--------------	--	----------------	--

Date of issue: [11/05/2015]

Incident	Description
<i>Date of Event</i>	08/05/2015
<i>Location</i>	Telford Terrace, Mount Victoria, Wellington
<i>Time</i>	9:13
<i>Injuries/Damage sustained</i>	Customer received electric shock. No medical assistance required.
<i>Event Description</i>	A Faultman was dispatched on 7 May for a report of “sparking” cables at the top of pole and discovered the 3-phase cable termination was failing. The cable was lowered to the ground and re-terminated. The Faultman requested a Line Mechanic to re-liven the service and testing was not completed to Northpower procedures. The next day, the householder reported receiving an electric shock and fluctuating voltages. This was repaired on the same day.
<i>Initial Actions Taken</i>	The Northpower employee has been stood down whilst the investigation into this incident is carried out. Post incident drug testing done.
<i>Actions Required / Messages</i>	Follow documented procedures. Always ensure you test and record the results to ensure work is correct.
<i>SM-EI Reference/ Hazard Register ID</i>	<i>Electricity (Safety) Regulations 2010, 38 (2) (a)</i> <i>Hazard Register Entry 142, Failure to Test</i>
<i>This alert was released by:</i>	Jenny Morgan HSQE Advisor