

Lessons Learnt – LL049

Failure to Carry Out Testing

This Alert is applicable to:

Fibre		Distribution	✓	Transmission		Wider Business	
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Date of issue: 16/06/2015

Incident	Description
<i>Date incident happened</i>	08/05/2015
<i>Where it happened</i>	Telford Terrace, Mount Victoria, Wellington
<i>What happened</i>	Customer received an electric shock from bathroom taps. No medical treatment was required.
<i>Why it happened</i>	The neutral connection was installed incorrectly after the disconnection and repair of an existing service main the day prior. Mandatory testing was not carried out and due to the lack of testing this incorrectly installed neutral connection was not identified.
<i>The important things you should remember about this</i>	Mandatory testing is a safeguard for both customers and field workers carrying out the work to ensure the installation they are living in is safe.
<i>What you must do in future OR What will happen next</i>	Ensure the mandatory testing is done in accordance with the Electricity (Safety) Regulations 2010. This is also covered by Northpower Work Instruction WRKINS-0049 and WRKINS-0050. This incident has been reported to the Electrical Workers Registration Board.
<i>SM-EI Reference/ Hazard Register ID</i>	Electricity (Safety) Regulations 2010, 38 (2) (a) EEA Guide for Livening of Service Connections to Premises Hazard Register Entry 142, Failure to Test
<i>Released by:</i>	Phil Standish 029 770 4866 (please contact the author for further details)