

Safety Alert

Incident Details			
Incident Title:	Technician falling from a ladder		
Date of Incident:	1 st July 2016	Location:	Dunedin
Issued By:	Wayne Nicholl (National H&S Governance Manager)	Date Issued:	2 nd August 2016
Event #:		Alert #:	



Incident Description

- On Friday 1 July, an NGA install technician was installing an aerial fibre lead into a residential property in Dunedin.
- At some point between 12.15pm and 1.00pm, the technician has fallen from his ladder, and sustained serious injuries to his head, back & ribs.
- A neighbour called an ambulance for him at approx. 1.30pm where he was taken to and admitted to hospital. The ladder remained in place and the cause of the fall is still unknown at this stage.
- The technician is slowly making a recovery and is now able to walk with assistance of a walking frame and has been moved from the ICU to the High Dependency Unit.

Recommendations / Learnings

- Ensure a task analysis is completed for all jobs.
- Ensure the ladders are secured top and bottom.
- Consider the use of a climbing hat vs a hard hat when working at heights. The chin strap on a climbing helmet reduces the risk of the helmet falling off.
- Re-issue the above alert on 'Ladder Safety'.
- Re-inforce that safety comes before production. No amount of money will help if you have a significant injury.