



## Safety Alert – SA248

### Northpower Policy and Procedure Non-conformances identified

This Alert is applicable to (please tick):

Distribution	<input checked="" type="checkbox"/>	Transmission	<input type="checkbox"/>	Wider Business	<input type="checkbox"/>
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Date of issue: 10/11/2014

Incident	Description
<i>Date of Events</i>	09/09/14 and 11/09/14
<i>Location</i>	Katikati and Waitara
<i>Injuries/Damage sustained</i>	Loss of Electricity Supply / Potential Personal injury
<i>Event Description</i>	Insufficient cover-up applied and non-conformance to Northpower Liveline procedure requirements resulted in loss of supply and exposure of staff to potential harm.
<i>Incident factors identified</i> 	The investigation report findings identified factors which included: <ul style="list-style-type: none"> <li>- Insufficient cover-up protection applied (2<sup>nd</sup> points of contact exposed)</li> <li>- Safety Observer Non-compliance (completing other tasks while observation is required)</li> <li>- Non-conformance with Northpower Liveline procedure requirements (completing tasks significantly different to approved procedure)</li> </ul>
<i>Actions Required / Messages</i> 	The Northpower requirements relating to mitigating the above factors are: <ul style="list-style-type: none"> <li>- Liveline 2<sup>nd</sup> point of contact; If you can touch it – Cover it, No exceptions</li> <li>- Safety Observers (SM-EI 3.708c) shall have no other tasks. If for any reason you cannot observe the movements of staff or machinery while they are in the vicinity of live electricity or where MAD's apply, the work must stop until you can continuously monitor their actions.</li> <li>- Northpower Liveline Manual consists of an approved set of Procedures and Techniques which must be used when completing specific tasks.</li> </ul>
<i>This alert was released by:</i>	Phil Neal, Northpower Central HSQ&E Advisor